

Improving the guest experience.

Holiday Vacation Rentals' fine residences, cottages, condos, and cabins are rated to help you select a rental that best meets your accommodation and vacation needs at all levels of affordability. Your comments help us to better rate our rental properties and improve the overall guest experience.

Thank you,
Holiday Vacation Rentals



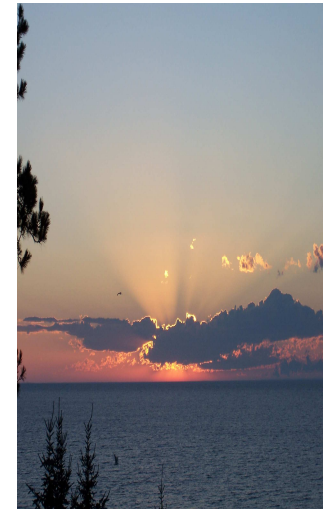
Enjoy Northern Michigan's shoreline with family walks.

Holiday Vacation Rentals

Holiday Vacation Rentals
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Harbor Springs, MI 49740

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Holiday Vacation Rentals



Guest Satisfaction Survey

www.HolidayVacationRental.com
HOLIDAY
Vacation Rentals
CONDOS • COTTAGES • FINE HOMES • RESORTS

*Vacation Rentals in
Northern Michigan*

Tel: 888-242-7555
www.HolidayVacationRental.com

Guest Satisfaction Survey



We value your comments and appreciate your evaluation of our performance. Please take a few minutes to tell us what we have done well and where we can improve.

Thank you!

Provide us with names of friends and family you feel deserve a vacation getaway, and we will send you a special discount coupon for your next stay.

Excellent Good Fair Poor

Reservations:

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Friendly staff
Efficient/knowledgeable

Check-in:

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Friendly staff
Maps/directions clear

Housekeeping:

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bedrooms clean at check-in
Bathrooms clean at check-in
Kitchen clean at check-in
Common areas clean at check-in
Kitchen and bathrooms initially stocked

Property maintenance:

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Walks and driveways clear
General condition of home
Décor & furnishings

Desired Amenities:

Not part of my Decision: Desired Amenities:

<input type="checkbox"/>	<input type="checkbox"/>	Outdoor Hot Tub
<input type="checkbox"/>	<input type="checkbox"/>	Internet
<input type="checkbox"/>	<input type="checkbox"/>	HDTV

Would you be interested in:

<input type="checkbox"/>	Golf Packages
<input type="checkbox"/>	XC Ski Packages
<input type="checkbox"/>	Couples Getaway Package
<input type="checkbox"/>	In-home Spa & Massage Packages
<input type="checkbox"/>	Cooking class with a local chef

Contact Information:

Name: _____
Address: _____

Phone : _____
Email: _____

I rented :
Property name: _____
Address: _____
Dates: ___/___/___ to ___/___/___
How did you hear about Holiday Vacation Rentals?
Internet Search (Site): _____
Newspaper Ad (Which Paper): _____
Magazine Ad (Magazine name): _____
Friend or Relative? _____

Emergency:

If you had an emergency, did you call our emergency line? Y N

Please describe the nature of your emergency, and how it was resolved by our staff:

Friends and Family

Provide us the names of 3 of your friends or family that deserve a vacation getaway, and we will send you a discount coupon for your next vacation rental.

Name: _____
Address: _____

Phone : _____
Email: _____

Name: _____
Address: _____

Phone : _____
Email: _____

Name: _____
Address: _____

Phone : _____
Email: _____

Future Vacation Property Purchase:

Did you make this trip to look at area real estate? YES NO
Are you interested in purchasing a vacation home in the future? YES NO
Would you like information regarding Northern Michigan real estate? YES NO

For your real estate needs, please contact our Coldwell Banker Schmidt office.
Harbor Springs 231-526-9976

