

Improving the guest experience

Holiday Vacation Rentals' fine homes, cottages, condos, and cabins are rated to help you select a rental that best meets your accommodation and vacation needs at all levels of affordability. Your comments help us to better rate our rental properties and improve the overall guest experience.

Thank you,

Holiday Vacation Rentals



Enjoy Northern Michigan's shoreline with family walks.

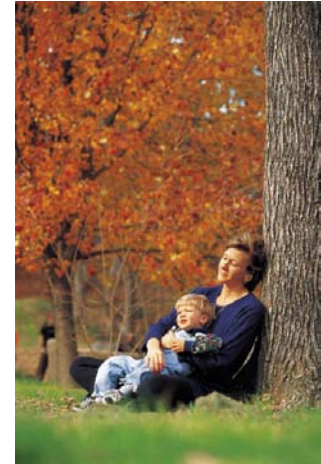


Holiday Vacation Rentals

Holiday Vacation Rentals
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Holiday Vacation Rentals



Guest Satisfaction Survey



*Vacation Rentals in
Northern Michigan*

Tel: 888-242-7555
www.holidayvacationrental.com

Guest Satisfaction Survey



We value your comments and appreciate your evaluation of our performance. Please take a few minutes to tell us what we have done well and where we can improve. Thank you!

Provide us names of friends and family you feel deserve a vacation getaway, and we will send you a special discount coupon for

Excellent Good Fair Poor

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reservations:

Friendly Staff
Efficient/Knowledgeable

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Check-in:

Friendly staff
Maps/directions clear

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Housekeeping:

Bedrooms clean at check-in
Bathrooms clean at check-in
Kitchen clean at check-in
Common areas clean at check-in
Kitchen and bathrooms initially stocked

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Property maintenance:

Walks and driveways clear
General condition of home
Décor & Furnishings

Desired Amenities:

Not part of my Decision: Desired Amenities:

<input type="checkbox"/>	<input type="checkbox"/>	Outdoor Hot Tub
<input type="checkbox"/>	<input type="checkbox"/>	Internet
<input type="checkbox"/>	<input type="checkbox"/>	HDTV

Would you be interested in:

- Golf Packages
- XC Ski Packages
- Couples Getaway Package
- In-home Spa & Massage Packages
- Cooking class with a local chef
- Geo-caching Adventure

Emergency:

If you had an emergency, did you call our emergency line? Y N

Please describe the nature of your emergency, and how it was resolved by our staff:

Contact Information:

Name: _____

Address: _____

Phone : _____

Email: _____

I rented # _____

Dates: ___/___/___ to ___/___/___

How did you hear about Holiday Vacation Rentals?

Why did you choose this vacation home?

Would you like us to contact you about special offers and booking your next getaway? YES NO

Future Real Estate Purchase:



Did you make this trip to look at area real estate? YES NO

Are you interested in purchasing a vacation home in the future? YES NO

Would you like information regarding Northern Michigan real estate? YES NO

Please circle your preferred choice of contact:
Home Phone Cell Phone E-mail US Mail

For your real estate needs, please contact one of our Coldwell Banker Schmidt offices.

Harbor Springs 1-231-526-1100

Boyne City 1-231-582-2000

Charlevoix 1-231-547-4444

Friends and Family

Provide us the names of 3 of your friends or family that deserve a vacation getaway, and we will send you a discount coupon for your next vacation rental.

Name: _____

Address: _____

Phone : _____

Email: _____

Name: _____

Address: _____

Phone : _____

Email: _____

Name: _____

Address: _____

Phone : _____

Email: _____
